



videoCloud 200

videoCloud – from the desktop to the boardroom

### HD Video Conferencing

No upfront costs, full HD rental program, managed service

### Reliable Management

Network Operations Center with multi-location bridging capabilities

### Flexible Service Terms

12, 24, 36 Month  
Shorter term services

-----

### Managed Services

includes:

- Periodic health and performance checks
- Regular and scheduled testing and updating of software
- Multipoint/location Bridging Services
- Codec, Circuit, and Router Management



Mindfirst Inc.  
416-440-0448

[henry\\_vehovc@mindfirst.com](mailto:henry_vehovc@mindfirst.com)

## Managed Telepresence Services

videoCloud provides the industry's leading Managed Telepresence service, delivering end-to-end high definition (HD) video conferencing solutions fully managed and supported so you can remain focused on your business.

videoCloud creates a unique service experience without the hassles and interruptions that are commonplace with some other videoconferencing systems.



Our services have been engineered to provide a superior end user experience – whether your meeting is between two locations or many locations across the globe. Our managed service provides best-of-class monitoring and support through our Customer Response Center (CRC).

### Customer Benefits:

- No Upfront Capital or Resources Required
- Fully Managed Solution
- Additional Locations can be Added as Required
- Flexible Service Terms

### videoCloud Managed Telepresence Services:

<b>Telepresence Consulting</b>	<ul style="list-style-type: none"> <li>- Video/Audio recommendations</li> <li>- Room design</li> <li>- Network consulting</li> <li>- End-to-end User Training</li> </ul>
<b>Bridging / Streaming Capability</b>	<ul style="list-style-type: none"> <li>- High performance internet services</li> <li>- Redundancy and high availability options</li> </ul>
<b>Multipoint Scheduling</b>	<ul style="list-style-type: none"> <li>- Lower cost Reservations</li> <li>- Call initiation</li> </ul>
<b>Management Support</b>	<ul style="list-style-type: none"> <li>- Remote Monitoring</li> <li>- Software updates</li> </ul>
<b>Technical Support</b>	<ul style="list-style-type: none"> <li>- Bandwidth management</li> <li>- Packet loss monitoring</li> <li>- Session Quality Monitoring</li> </ul>
<b>Fault Management</b>	<ul style="list-style-type: none"> <li>- Testing</li> <li>- Troubleshooting</li> <li>- Resolution</li> <li>- Reporting</li> </ul>
<b>End-Point Options</b>	<ul style="list-style-type: none"> <li>- Display Options (Single Pedestal, Dual Displays, Desktop Solution)</li> <li>- Web-based Multipoint Extension (Requires Multipoint Conferencing Services)</li> </ul>



### Get Started Today!

- Schedule a demonstration at one of our locations.
- Arrange for a demonstration at your location. Call for customer on-site DEMO details.
- Receive a quotation to have your managed telepresence service up and running soon.

**videoCloud 200 – Desktop**

Desktop - Enable real-time face to face communications from your desk at the office or home.

- Communicate with diverse team members, partners and customers
- Great for shorter term project work

Details:

- HD Video Codec
- Camera & Mic
- 32" LCD Display
- Desktop Stand
- videoCloud Endpoint - Managed Service



**videoCloud 300 – Mobile**

Mobility - enable real-time face to face communications from private offices, meeting rooms, lunch rooms or anywhere a meeting takes place.

- Communicate with diverse team members, partners and customers

Details:

- HD Video Codec
- Camera & Mic
- 40/42" LCD Display (50" Option)
- Mobile Stand
- videoCloud Endpoint - Managed Service



**videoCloud 400 – Meeting Room**

Ideal for business that wants to enable flexible real-time face to face communications from their meeting rooms, lunch rooms or anywhere a meeting takes place.

Details:

- HD Video Codec
- Camera & Mic
- (2) 42" LCD Displays
- Dual Display Stand
- videoCloud Endpoint - Managed Service



**videoCloud 500 – Boardroom**

Ideal for business that want to enable flexible large screen, multi-function meetings. Ideally suited for medium to large sized boardrooms.

Details:

- HD Video Codec
- Camera & Mic
- (2) 50" LCD Displays
- Dual Display Stand
- videoCloud Endpoint - Managed Service



**Options:**

- videoCloud – Multipoint Conferencing Services
- 12, 24, 36 month service terms
- Shorter term services - 1 week to 6 months